

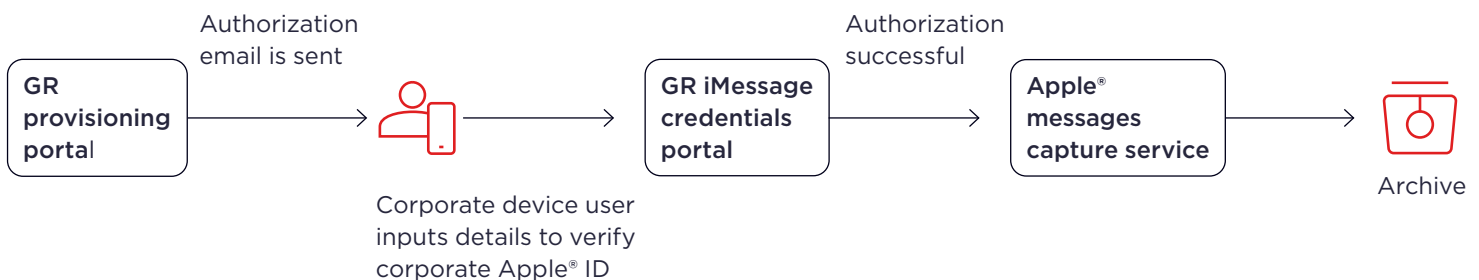
Global Relay for Apple® Messages

Enable advanced surveillance and eDiscovery with compliant text & iMessage® communications capture for corporate iPhones®.

As regulatory scrutiny increases for the use of channels such as SMS and instant messaging for business communication, some financial services firms are enforcing no-texting policies on their employees' corporate iPhone® devices. However, as recent enforcement shows, channel bans are often ineffective, and can negatively affect employee productivity and customer engagement, leading to reputational and financial loss for organizations.

Global Relay for Apple® Messages provides an easy-to-integrate solution to help you capture, archive, and structure Apple® Messages, including SMS, MMS, and iMessage®. Global Relay's corporate iPhone® solution enables full compliance with global regulatory requirements and ensures employees can connect with clients compliantly, via their preferred channels.

How it works



Service highlights

- Connect all Apple® devices to sync data between preferred devices while on the go
- Enable automatic text message forwarding to your preferred compliant archive
- Enrich, group and de-duplicate SMS, MMS and iMessage® interactions and create aggregated conversations
- Access a seamless single-vendor solution to SMS voice call capture, archiving, and surveillance, directly from a user's corporate Apple® account
- Utilize formatted Apple® Messages EML for effective compliance and eDiscovery review workflows



Key advantages



Seamlessly capture all communications directly from the end user's Apple® account using our carrier-agnostic solution



Maintain your existing business workflows and connect with customers



Identify, enrich, organize, and share data with the right people with powerful surveillance capabilities



A single solution, a single source of accountability – cut through the web of multi-vendor complexity



Secure, compliant, accessible archiving via Global Relay Archive

See why 20,000+ customers worldwide trust Global Relay to drive their business forward.

Scan for
mobile access

